



Professional IT help at your door

www.CompuHome.co.uk

CompuHome Support Packages

A support package from CompuHome provides you with complete confidence that your computers are always running the best possible way they can and leaves you in the knowledge that should you have any issues, no matter how big or small, you can contact us for help.

We offer 3 packages, a breakdown of which is in the table below:

	Bronze	Silver	Gold
File and document backup plan*	y	y	y
Automated spyware and anti-virus checking	y	y	y
Bi-weekly scan of computer for issues	y	y	y
Monitoring software to report to us any issues	y	y	y
Free telephone support	y	y	y
Free remote support	y	y	y
Loan PC or laptop if major repairs are needed	n	y	y
Number of free on-site visits per PC per year**	0	1	2
Monthly cost per PC covered	£12.99	£15.99	£19.99

*May require an external hard drive depending upon your current setup

**After which a 20% discount on standard call out rates apply

All prices include VAT and are valid for 12 months from the start of your support package. Support Packages are payable monthly or annually and last for a minimum period of 12 months.

You can cover any number of PC's, Laptops and Apple Mac computers but all computers must be on the same level of support package. Large savings are available if 3 or more computers are supported in a household. Contact us for more information.

After you have exhausted the number of free on-site visits per year all packages offer you 20% discount off the standard call out rates (as listed on the website).

If you have any queries or would like discuss what is on offer further, you can contact us on **0845 269 4302** and we will be happy to assist and help you in choosing what solution is best suited to your needs.