

Terms & Conditions

The following are terms of a legal agreement between you and CompuHome. By accessing, browsing and/or using anything on this site, the server it's hosted on or the services of CompuHome, you acknowledge that you have read, understood, and agree to be bound by the terms below and to comply with all applicable laws and regulations. If you do not agree with these terms, don't use this site.

1. Authorization

The client authorizes CompuHome to conduct an evaluation of the machine sent to determine the nature of the damage and provide an estimate of repair cost and timing. The evaluation is free and no work beyond this evaluation will be charged without explicit client approval.

The client authorizes CompuHome, its employees, and agents, to receive and transport this media/equipment/data to, from and between their facilities.

2. Legal Rights

The client is the legal owner or authorized representative of the legal owner of the property and all data and components contained therein sent to CompuHome.

Any property left with CompuHome unclaimed for 90 days, will be disposed. At which time, CompuHome shall have no liability to the client or any third party.

3. Limited Liability

CompuHome shall not be liable for any claims regarding the physical functioning of equipment/media or the condition or existence of data on storage media supplied before, during or after service.

In no event will CompuHome be liable for any damage to the laptop/desktop, loss of data, loss of revenue or profits, or any special, incidental, contingent, or consequential damages, however caused, before, during or after service even if CompuHome has been advised of the possibility of damages or loss to persons or property. CompuHome liability of any kind with respect to the services, including any negligence on its part, shall be limited to the contract price for the services.

The client and CompuHome agree that the sole and exclusive remedy for unsatisfactory work or data shall be, at CompuHome option, additional attempts by CompuHome to recover satisfactory data or refund of the amount paid by the client.

The client is aware of the inherent risks of injury and property damage involved in laptop/desktop repair, including without limitation, risks due to destruction or damage to the machine, media, or data and inability to repair the machine or recover data, including those that may result from the negligence of CompuHome, and assumes any and all known risks of injury and property damage that may result.

4. Confidentiality

CompuHome agrees not to disclose any and all information or data files supplied with, stored on, or recovered from client's equipment except to employees or agents of CompuHome subject to confidentiality agreements or as required by law.

5. Payment

Payment is due in full upon completion of successful repair, prior to release of the repaired machine (whether shipped, or picked up), unless by special previous arrangement.

The client is financially responsible for all shipping costs, custom duties and taxes to and from CompuHome.

We accept PayPal, VISA, MasterCard, American Express, Discover, Bank Transfers, cheque and cash payments

6. Warranty

30 days warranty on laptops/desktops/peripherals that CompuHome has repaired hardware issues on.

7 days warranty on computer software repairs covering the re-occurrence of that exact issue.

CompuHome makes no warranty on data, express or implied, and CompuHome disclaims any data warranty of any kind.

7. Agreement

The parties shall submit all disputes relating to this Agreement (whether contract, tort or both) to arbitration, in accordance with the Rules of the American Arbitration Association/UK business rules. Either party may enforce the award of the arbitrator in a Court of competent jurisdiction. The parties understand that they are waiving their rights to a jury trial. The arbitration shall take place in the Country in which the CompuHome laboratory performing the services is located and the laws of the State/County in which such laboratory is located shall apply.